

Mountain Fire Help

as of November 12, 2024



COUNTY of VENTURA
Human Services Agency

Emergency Information & Resources



Official incident information source:

VCemergency.com



Official recovery information for Ventura County:

VenturaCountyRecovers.org



List of food resources, hygiene services, donations and more:

Dial 211, text your zip code to 898-211, or visit 211ventura.org



For additional emergency resources and to sign up for VC Alert:

ReadyVenturaCounty.org

Local Assistance Center

A Local Assistance Center (LAC) will open on Nov. 14, 2024, at the Ventura County Office of Education (VCOE) Conference Center (located at 5100 Adolfo Road in Camarillo) to assist residents with the Mountain Fire recovery process.

The recovery process involves multiple partners from different government agencies, and the LAC is designed to provide one centralized location for information, referrals, resources and services to individuals and families impacted by the fire.

There will be a number of County, City and State agencies, as well as nonprofit organizations, offering support, services and information related to rebuilding, tax relief, business and employment assistance, debris removal, permits, housing, rental assistance, vital records, property assessments, public assistance, crisis intervention stress management and basic needs. Services such as replacement of driver's licenses and connection to healthcare resources will also be available.

The LAC will be open Monday through Saturday from 9 a.m. to 7 p.m. The hours and days are subject to change depending on demand. Bilingual staff will be available to provide assistance.

Housing & Shelter

Homeless Services
805-385-1800

Those in need of housing information may leave a message for Homeless Services. *Calls will be returned.*

Homeless Shelters
VCHSA.org

Year-round shelters are available in Oxnard, Ventura and Santa Paula.

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<p>Housing Assistance 805-385-8585 VCHSA.org/help HSA.help@ventura.org</p>	<p>Call or visit the website to learn about eligibility criteria and potential assistance with rent, moving and storage costs, utilities, and other housing services. Calls and emails will be returned.</p> <p>Please include the following in your message: Name, phone number, number of people in your household, address of residence prior to wildfires, description of need for assistance.</p>
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<p>HomeShare 805-477-7300 VCAAA.org/housing</p>	<p>A housing program that matches people looking for housing with people who have extra space.</p>
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Food

<p>Food Share 805-983-7100 FoodShare.com</p>	<p>For emergency food distributions, local food pantries and food drives.</p>
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Benefits & Cash Aid

<p>Ways to apply for benefits & cash aid</p>	<p>Ventura County Human Services Agency (HSA) offices are open to accept applications for CalFresh (food stamps), Medi-Cal (health insurance), CalWORKs (cash assistance) and General Relief for those who qualify.</p>
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Ways to Apply		Medi-Cal	CalFresh	CalWORKs	General Relief
Online	VCHSA.org/apply	X	X	X	X
By Phone	888-472-4463	X	X	X	X
By Fax	805-658-4530	X	X	X	X
By Mail	VCHSA.org/locations	X	X	X	X
In Person	VCHSA.org/locations	X	X	X	X

<p>Replace Medi-Cal BIC 888-472-4463</p>	<p>To replace a Medi-Cal Benefits Information Card (BIC) lost or damaged in the fire, call or visit an HSA Community Service Center (VCHSA.org/locations).</p>
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<p>Replace EBT card 877-328-9677</p>	<p>To replace an EBT card lost or damaged in the fire, call EBT Customer Service. They will stop the use of your card and will tell you how to get a new card. You may also visit an HSA Community Service Center (VCHSA.org/locations).</p>
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Medi-Cal

**Gold Coast Health Plan
Member Services**
888-301-1228 / TTY 711

Gold Coast Health Plan (GCHP) members who need help may contact the following resources:

- Medical equipment: GCHP Member Services, 888-301-1228 / TTY 711
- Prescriptions: Medi-Cal Rx, 800-977-2273 / TTY 711
- Transportation: Ventura Transit System (VTS), 855-628-7433 / TTY 711

Farmworker Resource Program

Referrals for services
805-385-1899
HSA-AGFRP@ventura.org

Farmworkers seeking assistance may reach out to the Farmworker Resource Program for referrals and other information.

Internet Access & Employment

**Internet available at
library locations**
vencolibrary.org

Ventura County Libraries provide free access to internet-connected desktop or laptop computers for public use.

Internet for job searching

The America's Job Centers in Oxnard (2901 N. Ventura Road) and Simi Valley (2900 N. Madera Road) are open to assist those seeking employment, including those who may have lost their jobs due to the fire.

Older Adults

VCAAA
805-477-7300
VCAAA.org

The Ventura County Area Agency on Aging (VCAAA) has programs to help older adults, people with disabilities, and their caregivers. These programs include senior nutrition and transportation (free bus tickets, Dial-A-Ride passes or Medi-Rides may be available).

Additional Resources & Assistance

Ventura County Voluntary Organizations Active in Disaster (VC VOAD)
[Disaster Needs Assessment — https://icfs.communityos.org/gethelpventuracounty](https://icfs.communityos.org/gethelpventuracounty)

Ventura County Community Foundation
VCCF.org

American Red Cross
RedCross.org